

#### Semantic Technologies

- Petters point: Technology itself does not lead to semantic interoperability
- People/organisations need to agree upon the semantics
- The technology must be able to capture the semantics that has been agreed upon



## Confusion on names: Semantic "clean-up"

- We need to agree on some important terms, use same names on similar things and attach definitions to each term
- But we must not go too far: be too ambitious and break our neck
  - What the web is all about: "Small pieces loosely joined" (David Weinberger)
  - Several attempts to make onthologies for "the entire universe" usually not very successfull...
  - Different sectors different needs
- The challenge: standardize some, but not more than you have too...



## Good examples and on-going initiatives

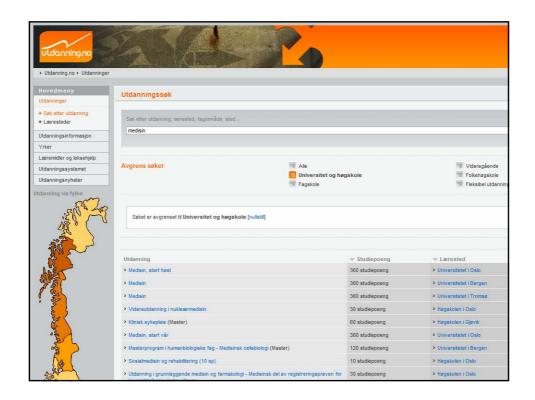
- · Public reporting:
  - SERES, The Brønnøysund Register Centre/Altinn(common Internet portal for public reporting)
- Health
  - Volven.no, KITH Norwegian Centre for Informatics in Health and Social Care
- Education
  - CDM: Course Description Metadata, Utdanning.no (common Internet portal for education in Norway)
- Public services
  - LOS public service description metadata
- And lots of others...

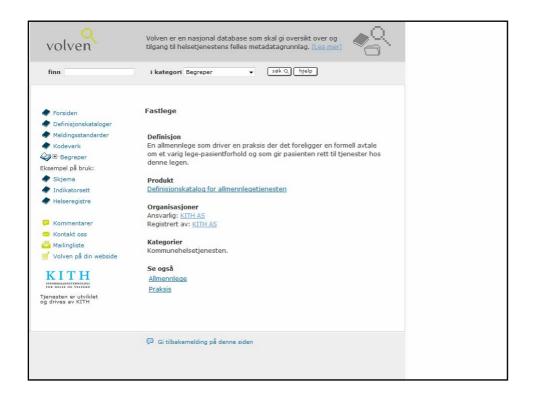


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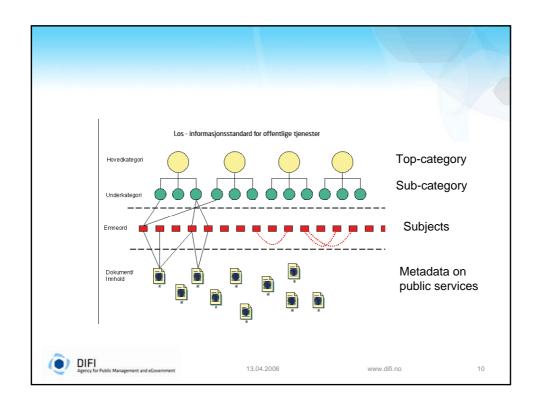




## Los

- Object: services provided by public bodies
- Subjects [emneord] ca 400
- Organised in categories two levels
- Additional information for each subject:
  - Synonyms
  - Different languages
  - Document-type, date, organisational relation etc [facets]
  - Example for the subject 'Barnehageplass' er 'Familiebarnehage', 'Friplass' og 'Søskenmoderasjon'.







# LOS – top category

Hovedkategorier				
Arbeid	Individ og samfunn	Rettslige spørsmål		
Barn og familie	Kultur og fritid	Skatter og avgifter		
Bolig og eiendom	Natur og miljø	Skole og utdanning		
Forbrukerspørsmål	Næring	Trafikk og samferdsel		
Helse	Omsorg, trygd og sosiale tjenester			



## LOS – organisational levels

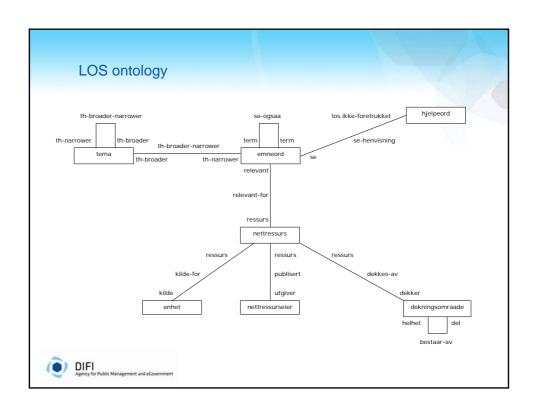
- State (the Government (the executive power))
- County level (County govenor, County administrations)
- Municipal level (Municipalities)



# LOS - reusing Dublin Core for document-data

Emneord og fasetter i Los	Korresponderende Dublin Core-elementer	Merknad
Tittel	Title	Tittel på lenken (URI) <sup>6</sup> til nettressursen
Beskrivelse	Description	Beskrivelse av nettressursen
Adresse	Identifier	URI til nettressursen
Emneord	Subject	Det sentrale konseptet i Los
Tjenesteleverandør	Creator	Den organisasjonen som er ansvarlig for innholdet av nettressursen
Kilde	Publisher	Den organisasjonen som publiserer ressursen i Los-systemet
Dekningsområde	Coverage	Det området tjenesten (eller nettressursen) gjelder for
Språk og målform	Language	ldentifiserer både språk og eventuelt målform
Dokumenttype	Туре	Dokumenttype etter innhold. Verdier kan være "tjenestebeskrivelse", "interaktivt skjema", "skjema for utskrift" m.m.
Dato	Date	Dato for første gang opprettet (publisert), for sist endret og for "gyldig til"





# LOS also reuses ...

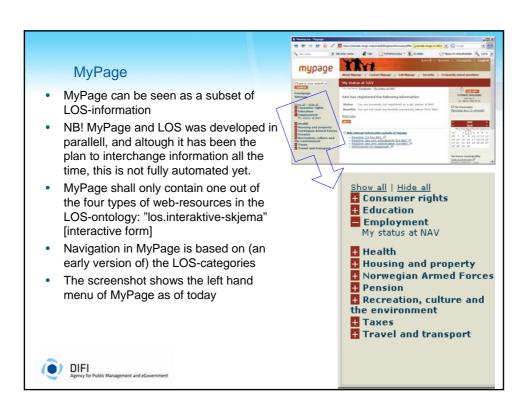
Kortnamn	PSI	Beskrivelse
iso3166	http://psi.oasis-open.org/iso/3166/	ISO 3166 er ein internasjonal standard for koding av land.
iso639	http://psi.oasis-open.org/iso/639/	ISO 639 er ein internasjonal standard for koding av språk.
th	http://www.techquila.com/psi/thesaur us/	Eit sett med PSI-ar for å modellera tesaurusar.
dc	http://purl.org/dc/	Eit sett med PSI-ar for å koda metadata etter Dublin Core- standarden.
xtm	http://www.topicmaps.org/xtm/1.0	Los hentar superclass-subclass assosiasjon til å definera klassehieraki mellom emnetypar.
los	http://psi.norge.no/los/ontologi/	Prefiks for alt som er spesifikt Los.

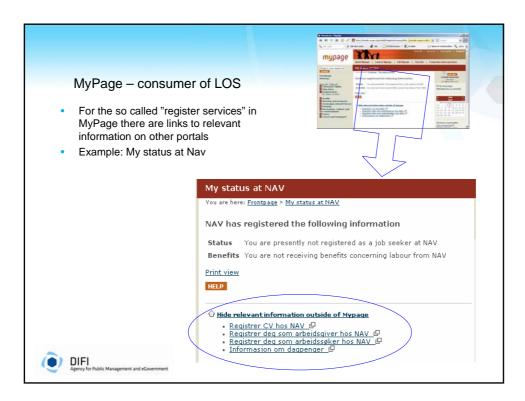
# LOS - "mashup" with municipal info

- · Reuses subjects and cathegories in their own portal
- Supplement to own content: references to additional information maintained by Norway.no
- Facilitates cooperation between public bodies: e.g. two municipalities – one child welfare service



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## MyPage - contributor to LOS

- A Service Provider has a new electronic interactive services to offer through MyPage
- The Service Provider must register the service'
  - 1) technical information (URLs etc)
  - 2) name and navigation-info, i.e. Name in the four LOS-languages, recommended category and recommended subject the service should be related to
- Information about the new electronic service available can then be exported to LOS
- The information about the new service becomes automatically available to all other consumers of LOS-information



## Challenges

- Extend the adoption of common ontologies such as LOS
- Extend the LOS-ontology/connect/merge with others according to Petters vision
- "Exchanging" ontologies → overhead?
- The categories and subjects of LOS might be on a too high level – risk of too much information relevant to each subject



## Some thoughts

- · Identify possible "semantic glue" on lower level
  - Public Services are normaly regulated through regulations
  - Regulations in Norway are published on www.lovdata.no the authoritative source
  - URIs to these might serve as "least common denominator"
  - Example -- all information regarding "alderspensjon" could refer to "folketrygdloven" and chapter 19, "alderspensjon":
  - http://www.lovdata.no/all/hl-19970228-019.html#map049
- Publishing instead of exhanging other parties can begin using common ontologies today
  - Documentation of the ontology, how to use it
- Let private parties use/"mash up" the information to supplement/enrich their own
  - Newspapers, trade unions etc
  - Must be simple (see above)
  - Yr.no



